

WARRANTY CERTIFICATE

TRUCK-TIRE MANUFACTURERS LIMITED WARRANTY

Five years from the date of manufacture

FORTUNE Tires grants the purchasers of their products a time-limited and comprehensive Manufacturer's Warranty. Each claim will be handled and adjudicated according to the following guidelines:

ELIGIBILITY

YOU ARE COVERED UNDER THE TERMS OF THIS LIMITED WARRANTY IF:

- You are the original purchaser of new FORTUNE medium and heavy radial truck tires supplied by the FORTUNE Distributor in your market.
- Your tires bear manufacturer-prescribed tire identification numbers and are not branded "NA" (Not Adjustable) or "Blem" (Blemish).
- Your FORTUNE brand truck tires have been used only on the vehicle on which they were initially fitted, and the size, load range and speed rating are equivalent to or greater than that specified or recommended by the vehicle manufacturer or tire manufacturer.
- Tire(s) submitted for adjustment must have been used only in the application for which they are designed.
- Suitable purchasing proof must be presented to PRINX Chengshan authorised dealer.

WHAT IS COVERED, AND FOR HOW LONG?

NO-CHARGE REPLACEMENT

FORTUNE truck tires covered by this warranty that become unusable due to a defect in quality or material during the first 2mm of usable tread depth will be replaced with a comparable new FORTUNE tire without charge. This warranty does not cover the cost of mounting and balancing and other service charges, disposal fees or applicable taxes.

PRORATED REPLACEMENT

Tires worn beyond the first 2mm of usable tread that becomes unusable due to a defect in quality or material will be replaced prorated. This warranty does not cover the cost of mounting and balancing and other service charges, disposal fees or applicable taxes.

WHAT IS NOT COVERED BY THIS WARRANTY?

- Tires branded or marked "Non-adjustable (N/A)", "Blemished (Blem)", or previously adjusted.
- Irregular wear, fast wear-out or tire damage due to:
 - a) Road Hazards (including but not limited to punctures, cuts, snags, impact breaks, stone drill, bruise, bulge, etc.).
 - b) Wreck, collision, fire, vandalism, contamination or degradation by petroleum products or other chemicals.
 - c) Improper inflation, overloading, misapplication, misuse, negligence, high-speed tire spinning, chain damage, curbing, use of improper rim, tire alteration, improper mounting or demounting, stone being trapped between dual tires.
 - d) Mechanical condition of the vehicle, including but not limited to misalignment, wheel imbalance, faulty shock absorbers or brakes, and worn suspension components.
- Ride disturbance after the first 2mm of tread depth or due to damaged wheels.
- Ozone or weather cracking on tires over five (5) years from the date of manufacture.
- Alteration of the tire or addition of foreign material or transfer from one vehicle to another.
- Loss of time, use inconvenience, or any incidental or consequential damages.
- This warranty does not cover the mounting, balancing and other service charges, the cost of sending the tire for inspection to the FORTUNE Distributor, disposal fees or applicable taxes.
- When an FORTUNE tire has delivered its entire original tread life down to 1.6mm (after which the casing warranty aspect will apply).

WHAT IS THE RADIAL CASING WARRANTY?

- Casings of FORTUNE radial truck tires are warranted when a tire becomes unusable or unretreadable due to factors within the manufacturer's control (see exclusions in the section that is not covered by this warranty), and casing subsidy can be given.
- Defects in quality and material found in the process of buffing for retreading are warrantable).
- Tires used in mining & logging service are not covered under this warranty.
- Casing & retreading allowance are as follows:

SIZE	1st retread (€)	2nd retread (€)
R 17.5 sizes	€ 20	€ 10
R 19.5 sizes	€ 25	€ 15
R 22.5 sizes	€ 35	€ 20

HOW DO YOU OBTAIN AN ADJUSTMENT?

To be eligible for the FORTUNE Limited Warranty service, the dealer who sold it and has an account with the FORTUNE Distributor must:

- Present (or send) the claimed tire to the FORTUNE Distributor in his market (at his cost);
- Fill in and sign an FORTUNE Claim Form, which is available from the distributor (in case the warranty applies to a tire/casing, which has been deemed "unretreadable", the Claim Form also must be undersigned by the Retreader, who has considered this casing to be unretreadable because of an underlying defect in new-tire production or material and also include sherograph inspection or other relevant proof).
- Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges or cost of other services ordered.
- If it is determined that a claimed tire does not fall under warranty conditions, the sender will be charged a handling fee and costs for disposal of the tire.

DISCLAIMER

This warranty or any warranty stated or referred to herein is exclusive and in place of any other warranty regarding the quality of FORTUNE brand tires, whether expressed or implied, and remedies for breach thereof shall be limited to those expressly provided herein.

To the extent permitted by law, PRINX Chengshan cannot be held responsible for incidental and consequential damages, loss of time, loss of vehicle use, or inconvenience.

Obligations under this policy may not be enlarged or altered by anyone. Following EU - Law, this warranty has been designated as a "Limited Warranty". Nothing in this limited warranty represents that tire failures cannot occur.

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