FORTUNE TIRES

TYRE SHIELD GUARANTEE

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Tyre Shield Guarantee

Available on all TBR products

How it works?

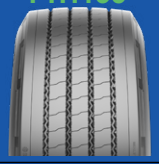
1. Should you have any accidentally damaged tyres, reach out to your dedicated Professional Tyre Distributor.

2. Activate the TYRE SHIELD GUARANTEE by filling out the claim form, including recording photographic evidence.

3. Once your claim is validated, you will receive confirmation of the approval, the amount of your refund, and any next steps.



ALL Fortune TBR Products are Covered!

Position	LONG HAUL	REGIONAL	MIXED ROAD	WINTER	BUS
Steer		FAR603 	FAM210 	NORDIS A 	
All Position					FC901  FU902 
Drive		FDR606 	FDM215  FDM207 	NORDIS D 	
Trailer	FTH155 	FTH135 	FAM211 		

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Tyre Shield Guarantee - General Terms & Conditions

SIMPLIFIED TERMS FOR END USERS

What is Covered?

We guarantee that all FORTUNE tyres are covered against accidental damage which cannot be repaired, provided that:

- The tyre still has at least 50% of its original tread depth remaining (damage occurring below 50% tread depth is not covered)
- The tyre was used according to the manufacturer's guidelines

What is Accidental Damage?

Accidental damage means unintended damage that makes the tyre impossible to use again, such as:

- Irreparable cuts
- Irreparable impact breaks
- Severe tread or sidewall damage

What is Not Covered?

Damage from the following is not covered:

- Vehicle mechanical defects
- Traffic accidents
- Defective repairs
- Vandalism
- Fire
- Natural disasters

Who is Eligible?

End Users (fleet operators) who have purchased new FORTUNE tyres through an authorised Professional Tyre Distributor in the UK.

How Do I Make a Claim?

If a tyre suffers covered accidental damage you must prove that the tyre is not repairable and cannot be safely fitted again. You must provide:

- Photos of the tyre damage
- The DOT number (tyre age must be less than 4 years)
- The serial number of the tyre
- You must return the damaged tyre to your chosen authorised distributor within 7 days

What Happens After Approval?

If your claim is accepted, your distributor will replace the damaged tyre with a new tyre of the same model.

You will cover any related costs, including:

- Tyre removal
- Fitting of the new tyre
- Transport of the damaged tyre

When is The Guarantee Valid?

- The tyre must be less than 4 years old (check DOT code)
- The tyre must still have more than 50% original tread remaining

Limits of The Guarantee:

- If the tyre has less than 50% of its original tread remaining, no replacement will be made
- The final decision on whether the damage is covered rests with FORTUNE

*This guarantee does not affect your legal rights. FORTUNE is not liable for any additional costs beyond replacing the tyre itself. FORTUNE may modify or stop this programme at any time.

Find peace of mind with Fortune Tyre Shield Guarantee



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